

## ***Ilaló Garden Hotel Welcome Letter***

ILALÓ GARDEN HOTEL, and all the staff who collaborate with us, extend a warm welcome to you. We are delighted to offer you a cozy place in harmony with nature, along with excellent hospitality and meticulous attention to every detail, making your stay an unforgettable experience and a place of timeless memories.

### **VALUES:**

Service dedicated to satisfying our guests' needs.

Variety in our products and services.

Exclusivity in designs and recipes; we strive to be unique.

Warmth in every aspect of our services.

Harmony in every detail and environment.

Aesthetic appeal in every corner of our hotel.

Quality in everything we do; we work hard to achieve it.

Decency, honor, dignity, and respect for the trust placed in us.

Optimism, based on values like hope, aspiration, and positive resolutions.

Balance found in the art of listening and addressing a need.

Innovation in every detail and resource.

Experience in all activities undertaken.

### **PHILOSOPHY:**

ILALÓ GARDEN HOTEL aspires to be a unique experience that combines the spirit of hospitality with love for nature and the environment. We aim to provide our guests with comprehensive service alternatives, taking care of every visual and emotional detail.

We provide the services of a professional team dedicated to offering a much broader alternative than just relaxation. We are a place where every memory becomes an experience.

**MISSION:**

Offer a differentiated, comprehensive, and competitive service to transient tourists, families, and business travelers seeking accommodation for various reasons in a welcoming and modern environment, always respecting nature and the uniqueness of each individual.

**VISION:**

Contribute to the development of our country with a facility that meets modern demands while preserving our humanistic identity and respect for nature. We aim to provide alternatives for family unity, a place to share, and the feeling of being an honored guest in a warm, magical, and innovative atmosphere.

Our hotel services include the following benefits:

- Comfortable facilities
- Unlimited free Wi-Fi throughout the hotel
- Cable TV system on LCD TVs
- Private bathroom with 24-hour hot water
- Jacuzzi (in suites)
- Hairdryer
- Cozy lounges and environments
- Elevator
- Restaurant with extended dining hours and alternative cuisine
- Personalized service
- Laundry service
- Transportation convenience
- Cable TV system
- Safety deposit box
- Amenities
- Smoke detector and fire prevention system
- Business Center
- Free Parking
- Round-the-clock customer service.





### ILALÓ GARDEN HOTEL ACCOMMODATION RATES 2022

| ROOM DETAILS             | 1 PAX | 2 PAX  | 3 PAX  | 4 PAX  | 5 PAX  |
|--------------------------|-------|--------|--------|--------|--------|
| DELUXE KING ROOM         | 61.11 | 94.44  | N/A    | N/A    | N/A    |
| DELUXE DOUBLE QUEEN ROOM | N/A   | 94.44  | 127.78 | 161.11 | 194.44 |
| DELUXE FAMILY ROOM       | N/A   | 94.44  | 127.78 | 161.11 | 194.44 |
| SUITE DELUXE KING        | 83.33 | 138.89 | N/A    | N/A    | N/A    |
| SUITE DELUXE DOBLE QUEEN | 83.33 | 138.89 | 177.78 | 216.67 | N/A    |

The rates include buffet-style breakfast and taxes.

Our Deluxe King Bed rooms feature a king bed, accommodating one or two individuals.

Our Deluxe Queen Bed rooms come with two Queen beds. The room can be occupied by two individuals in separate beds or by three to four individuals if they wish to share.

Our Family Deluxe room includes a king-sized bed (which can be converted into two 1½-size beds), a 1½-size bed, and a bunk bed with two 1½-size beds. Total capacity: 5 PAX.

Check-in: 15:00

Check-out: 12:00

We are located in Tumbaco, at 1-151 Rodrigo Núñez Street and Interoceanic Avenue, 10 minutes from Cumbayá and 20 minutes from the airport.

Visit our website: <http://www.hotel-ilalo.com>

Your comfort is our priority, and we're here to assist you with pleasure.

Sincerely,

Ing. Sandra Brazales

ILALÓ GARDEN HOTEL

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